

Effective Date: TBD

The purpose of this Agreement is to define roles, responsibilities, and expectations for the Custom tier of the WebPublish Service.

The WebPublish Custom Service (hereafter referred to as " the Service"), is intended to support groups at Queen's University who wish to leverage Queen's web hosting and content management system (CMS) to manage a website, with the added technical flexibility to customize their site's appearance.

Users of the service will be provided with the following:

1. A WebPublish website: The site will be hosted in the Queen's multi-site instance of WebPublish. The

Site owners/administrators may also request that other analytics code be added to the site.

An account will also be created for the site in Siteimprove, a web governance software that can be used to manage quality assurance and accessibility compliance. Site Owners/Administrators can access the

